IMPORTANT INVESTOR NOTICE



UPGRADING of our QUARTERLY INVESTMENT STATEMENT REPORTS

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We are pleased to inform you that we will reveal our long awaited personalised digital investment statement to you as from July 2020.

We would like to take this opportunity to thank you for your patience whilst we have invested in and developed state of the art technology to support our new reporting platform. This project is directly attributable to the continued growth of Itransact, supported by the ever-growing base of investors and advisors who realise that investing in low-cost index tracking products is the preferred way to invest.

Matt Hougan, a globally respected contributor to Forbes magazine and CEO of Inside ETFs, the world's largest ETF conference, has been a strong proponent of index investing. He recently stated that traditional investment methods have generally not performed well over the last decade and that one can expect more investors to adopt index investing.

He equated traditional investment methods to being

"banished to the dustbin, like type writers were replaced by computers".

Lower costs result in additional returns; it's that simple.

Despite the many critics of index investing over recent years, the stellar performance of most index products, even during the recent market uncertainty, can no longer be denied.

You may view our product performance here.

Your financial advisor is your best source of information regarding our comprehensive winning product range.



How does your personalised digital investment statement work?

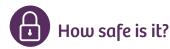
Instead of receiving a pdf investment statement attached to an email, you now simply click on a link contained in the email. You will automatically be directed to a secure sign-in page requesting your ID/ passport number (for individual investors), or your Itransact investment account number (for juristic entities such as trusts or companies).

Once you have entered the required information, your personalised digital investment statement will be revealed to you.



It's interactive!

The central idea of modern investment reporting is to provide investors with an interactive digital interface that facilitates an intuitively rewarding experience. Over and above your personal investment information, you will be able to explore value-added services such as Itransact's Facebook page, subscription services for various reports and performance data, investment calculators and even a digital birthday card if your birthday was during the preceding quarter.



Your personalised digital investment statement is only the beginning of our expanded upgrades to the way we will report to you and soon to your financial advisor as well. All our reporting will be in line with global best practises as prescribed by the International Organisation of Standardisation (ISO), of which Itransact has been assessed as compliant in the categories shown to the right:

- 1. ISO 9001: Business Quality Management: Itransact is certified as having met and implemented internationally recognised policies, procedures and controls that govern the products and services we offer to investors according to statutory and international regulatory requirements.
- 2. ISO 27001: Information Security Management: Itransact is certified as having met and implemented policies, procedures and controls that govern information security management according to statutory and international regulatory requirements.

Complying with ISO standards ultimately assists modern investment businesses like ours to reduce its business costs, lower its operational risks and increase our efficiency through investing in the correct technology, and employing appropriately skilled employees. ISO practices ensure continual improvements to keep our businesses healthy and relevant in a fast-changing world where sustained quality of products and services are key to attract and retain you and your financial advisor.



Itransact has developed a complimentary app for both Apple and Android platforms which we intend to make available to you during the third quarter of 2020.



Your financial advisor is also our customer and we will be rolling out new reporting technology to them on the back of the investor reporting technology as soon as possible. We expect to have both investors and advisors working off a fully integrated digital environment by the end of 2020.

We wish to take this opportunity to wish you, your family and your loved ones strength and health during these extraordinary times.

Regards Itransact

0861 468 383 investor@itransact.co.za www.itransact.co.za Itransact is an authorised financial services provider (FSP 650)